**NC VOAD Quarterly Meeting**

# July 17, 2012

1. **Welcome:** George Strunk welcomed attendees to the quarterly NCVOAD meeting and thanked North Carolina Emergency management for hosting the meeting.
2. **Introductions:** Attendees introduced themselves. Attendees are listed on the sign-in sheet.
3. **Review and accept minutes:** George Strunk asked for additions or corrections. Faye Stone requested that the last three sentences attributed to her in her report be deleted as they were incorrect.. Harold Swinson moved, Mike Patterson seconded acceptance of the minutes as amended. Motion carried.
4. **Treasurer’s Report:** Deferred since John Taggart was not present. George Strunk reported that the account balance as of 6/30/2012 was 9044.10. Two new members have joined: Habitat for Humanity and Warren County Emergency Management.
5. **FEMA Update:** Lesli Remaly-Netter reported that regional maps have been prepared showing which areas have LTROs forming. She can send the maps and a directory to agencies which request it. FEMA is trying to find the gap areas. The National Disaster Recovery Framework for Region IV is now available. A copy was passed around. On August 16 at 2:30 PM Ken Skalitzky will hold a quarterly VOAD call. Ryan Logan is holding monthly Regional Mass Care calls. Larry Buckner is conducting monthly Donations Management and Volunteer Management calls. There is also a regular NC Individual Assistance call. We will receive a copy of the LTRO directory to check. In Region IV, there is currently one federally declared disaster, in Florida, and two Preliminary Disaster Assessments are underway in Georgia.  
     
   Ryan Logan reported that the fifth annual Individual Assistance Conference was held June 27-28. There were over 100 registrations. Three separate tracks were offered: Individual Assistance, Mass Care, and VOAD and voluntary agencies. Ryan would like to have a three-day conference. In Mass Care, the emphasis will be on a consistent national strategy, standardizing nationwide. Leaders are FEMA and the American Red Cross. The goal is to be able to shelter 1.75 million people. Ryan is leading a group creating a Disaster Case Management. Plan. He will engage NCVOAD in this effort.
6. **NCEM Update:** Joe Stanton greeted the group and thanked them for all they do. He reported on the move from the Tillery Place, DROC location to the new campus. IA, PA, Hazard Mitigation, and Housing are moving. Phil Triplett has been engaged as the newest IA member. A couple of positions remain open.  
     
   Sheryl Jones of NCEM Human Services reported that an Emergency Management Forum was held in June, attended by state and local Emergency Management. A newsletter called “The Memo” has been prepared and is viewable on the NCEM website. The next forum will be held in mid-January.  
     
   At this point John Taggart entered the meeting and elaborated on the Treasurer’s Report with lists of members and those who have paid dues.
7. **NCVOAD Update:** George Strunk reported that he had attended the Region IV Individual Assistance Conference in Atlanta and found it worthwhile.
   1. **Board of Directors**
      1. **Changes**
      2. **Met with Director Hoell:** This was a continuation of the review that had begun with Jon Arno and Mike Bolch. Several items needing attention were identified and are being worked on.
   2. **Recovery Plan review completed, changes submitted:** Faye Stone, Mike Patterson, and George Strunk met to review the current bylaws. They addressed the president’s job description and reviewed the NC Recovery Framework.
   3. **Region IV Individual Assistance Conference:** The conference was reported to be outstanding. George Strunk reported great interaction with Warren Moore.
      1. **Strategy (Prorities of VOAD participants in Atlanta):** The region requested agenda items from the attendees. The goal was to strategize priorities for future direction as reported in the updated minutes. The group’s priorities may not be the same as those of North Carolina. George reviewed our performance on all ten of the following items:
         1. **Engaging Meeting Agendas**
         2. **Coordination Calls**
         3. **Disaster Case Management Continuum**
         4. **Growing Leadership**
         5. **Developing Leadership**
         6. **Training and Capacity Building**
         7. **Resources – Manuals**
         8. **Energizing VOAD activities that engage**
         9. **Use of Social Media**
         10. **Evaluation-After Actions**
      2. **Committees (NVOAD)**:It would be better for NCVOAD if committees were formed, similar to those formed when NCVOAD hosted the National VOAD conference in Raleigh.
         1. **Communications**
         2. **Disaster Case Management:** a State-provided case management system is desirable. This committee is needed. A FEMA grant is available.
         3. **Donations Management (Faye Stone to lead):** A uniform case management system has been defined. The state cannot support it.
         4. **Emotional and Spiritual Care:** The Pamlico County LTRO was visited recently. They have been working for months and needed encouragement.
         5. **Government Relations:** This committee is not needed in NC.
         6. **Housing**
         7. **International:** This committee is not needed in NC. Foreign language forms are needed.
         8. **Long Term Recovery Groups (George Strunk is chair):**
         9. **Mass Care – Mass Care Task Force (TSA, ARC, NCBM):** This committee met the morning of this meeting. They hold a bimonthly conference call.
         10. **Nomination (Dianne Waddell is chair)**
         11. **Technology:** This committee is needed.
         12. **United States Islands & Alaska:** This committee is not needed in NC.
         13. **Volunteer Management (Faye Stone to lead)  
               
             Please look at this list of committees and let George Strunk know which ones you could serve on.**
8. **New Business:** John Taggart inquired as to whether nominations would be taken to fill the position of Treasurer. George Strunk replied that it was to have occurred under agenda item 7.a.i but was skipped. George noted that interim replacements for John Taggart and Keith Stiles (Billy Graham Evangelistic Association) are needed. He will check to see whether Keith’s replacement, Al New, will serve. George proposed deferring the appointments to January. Jackie Bolden observed that it would be better to not pass the books twice.
9. **Updates from Membership:**John Taggart (Church of Jesus Christ of Latter Day Saints) reported that he was accepting a missionary assignment in China in July. His successor as LDS representative is Joe Bernes, a former plant manager at Cooper Tools. The LDS group is currently working in Bertie County and has provided a $10,000 grant.  
     
   Wade Chestnut (Episcopal Diocese) reported that their focus is now on preparedness. They are sending forms and documents to parishes for churches and disabled persons.  
     
   Faye Stone reported that the NC Ready website is being updated. It will have new interactive capabilities and will be able to report risk for a given location. This update is being funded by DHS. The Governor’s Hotline is getting ready for hurricane season and is currently recruiting state employees as hotline agents.  
     
   Gaylon Moss (North Carolina Baptist Men) reported that lots of training has been done this spring. They are working on improving response. They have addressed the recent wind events, and a widespread power outage in West Virginia, serving 40,000 meals. They are integrating the Incident Command System into their operations. They are coordinating with Rick Shu of the Red Cross for the Democratic Convention in Charlotte. They are also working with medical response, and are doing reconstruction in Dare and Pamlico Counties.  
     
   Tim Hoss (Samaritan’s Purse) reported that they are active in three states. They will complete operations in Bertie County, NC on August 3, 2012 with dedication ceremonies. They responded to the Charlotte tornados in Mecklenberg and Cabarrus Counties. Contrary to what was reported at our previous meeting, they may not go to Pamlico County after the work in Bertie County is complete. Samaritan’s Purse is still helping in Alaska. They have a new director, Ricky Critchie. Luther Harrison is administering the Rapid Response Team and working on a chaplain deployment strategy.  
     
   Jackie Bolden (Western NC Conference, United Methodist Church) reported that the conference has reorganized from fifteen districts to eight. Every district will have one church designated to give assistance. Fall training is planned. Teams have been deployed to eastern NC to assist in recovery.  
     
   Deborah Miller (Hope Community Church) introduced Matt King, coordinator of “Hope on the Home Front.” They are trying to determine how best to work in disaster recovery.  
     
   Luther Brock, an NC A&T student in the Industrial Engineering Department is working on understanding community problems.  
     
   Tommy Taylor (United Way of Cape Fear) reported that the area used to have a COAD but it has disbanded. They could fund some recovery groups. They are now reviving the COAD “Cape Fear Regional COAD.” They will participate in a tabletop exercise next week at the UNC-Wilmington EOC. They will model response like that of a COAD.  
     
   Vicki Elmore (United Way of NC) is putting together a Disaster Summit for August 8, 2-4 pm. The focus will be on 211, “How to Prepare.”  
     
   Dianne Waddell (Adventist Disaster Services) was visited by the national director. They are providing training for folks who have not been involved in a disaster. Training is available for groups that need it. Sometimes donations simply arrive without solicitation.  
     
   A representative from Bertie County reported that he was glad to be at the meeting.  
     
   Lee (American Red Cross) reported on a new online shelter management program. Anyone can go online and take the 2-3 hour class. The shelter app is updated every hour. A new first aid app for smartphones has been developed.   
     
   Mike Patterson (The Salvation Army) reported that eight training courses were delivered in 2012, seven in NC and one in SC. The courses covered food services and local disaster teams. A course listing is at <http://disaster.salvationarmyusa.org> Regarding transitions, the June personnel transfers have been completed. Mike is serving on the National VOAD Mass Care Committee as one of the two representatives. He also attended the Individual Assistance conference.  
     
   Harold Swinson (Harvest Connection) reported on Irene recovery progress. They are housing outside work groups. They are trying to complete recovery damage from the April 16, 2011 tornado in Bladen County. They are repairing three churches in Tyrell and Beaufort counties. The church in Belhaven may require teardown and replacement. In Pamlico County they are using contributed funds. In Beaufort county they are waiting to see whether a building dating from the 1800s can be restored. They are working with the UMC on some projects, Their office in Kinston is closed due to adjacent construction.  
     
   Sim Honeycutt (NC Conference, United Methodist Church) introduced himself as the new representative. Major changes have taken place. They are working at four sites and appreciate assistance provided by the Baptists and the Western Conference-UMC. One major change is that disaster response will be transferred to volunteers outside the church. Cliff Harvell and Ann Huffman will continue their work.  
     
   Cliff Harvell (NC Conference, United Methodist Church), Director of Irene Recovery, reported that four operations are underway, Manteo, Swan Quarter, Aurora, and Vandemere. A satellite operation at Stumpy Point is starting. They have completed thirty rebuilds and twelve new constructions. They have logged 51000 volunteer hours using teams from twenty-one states and three provinces, They completed 317 tarping and debris jobs and have 40 active jobs, 174 closed jobs, and 500 active cases. Ann Huffman and the call center directed 537 volunteers to other locations. In Pamlico County they have a construction manager and coordinator working with the LTRO. Eight Days of Hope completed a number of cases. 35-40 families who had not previously applied asked for help after Eight Days of Hope left, suggesting that these families were counting on Eight Days of Hope for assistance. They can use additional volunteers. They are working on damage from Tropical Storm Nicole, the April 16, 2011 tornados, and Hurricane Irene. The worst damaged houses have been placed on hold. Four homes are under construction and 6-8 more are staged.  
     
   Mandy (Department of Agriculture) mentioned local community response teams. There is an opening for an agricultural EOC position involving animal shelters.  
     
   Christine Odom (Habitat for Humanity) and Bob Calhoun from Cape Fear introduced themselves. They are working on a statewide disaster plan. They want to train officers and volunteers. Bob reported that there are 80 offices in NC of diverse sizes and capabilities. George Strunk remarked that it was good working with Habitat for Humanity during the Hurricane Floyd recovery.  
     
   Joselito Garcia (American Red Cross-Triangle Chapter) introduced Frank Castillo, They would like to work on some of the committees. Joselito has some money which can be used for tornado recovery, and a little which can be used for Hurricane Irene recovery. George Strunk observed that Keith Harris has moved to Florida to deal with family concerns.  
     
   Dianne Waddell observed that she was called to be the VOAD representative after Hurricane Floyd. She noted that we worked like a family, She was glad to hear the same stories and see some new faces. Harold Swinson addressed the new people and informed them that we are here for one another. Call if you need anything.
10. **Next meeting: Tuesday, October 17th:** This meeting will possibly be part of the fall NC Emergency Management Association conference in Hickory, NC. George has received a note from Debby Wilkerson. She is leaving the Charlotte Presbytery. She was part of the Charlotte COAD which responded to the spring tornados in Mecklenberg County. Tommy Taylor asked whether there was information on standardized case management. George Strunk responded that there was, in the NCIDR manual. He agreed to send a copy to Tommy. George also noted that National VOAD has made websites available to state VOADs.
11. **Adjournment:** The meeting was adjourned at 2:58 pm.

Respectfully submitted.

Larry Marks

Vice-President