***1. Welcome***

The meeting was called to order at 10:03 by President Ann Huffman. Attendees are listed on the attached sign-in sheet.

## 2. President Message

Ann Huffman provided an update from her travels to the National VOAD Conference in May. She reported that the Mennonites have the ability to build bridges for individuals following a disaster. Joe Stanton expressed interest in learning more about these capabilities.

Ann reported that there have been updates to the CAN system with the potential for a 3 week spinout from an initial request to open a CAN case and near instant portal access.

Ann reported that Flash Resilient Designs is working on high wind wood frame construction homes that will be volunteer friendly.

Ann reported that South Carolina is using a Rapid Repair program with Samaritan’s Purse.

Ann reported that she learned about the idea of Whole Community Disaster Information communications. This started after Joplin and allows pre-populated and actively created content to be distributed through Twitter, Facebook, Gmail.

Ann reported that AirBnB conducted a presentation about how their services can be used for volunteers following a disaster.

Ann participated in a whole Community Disaster Exercise where each person acted as local agencies and how they would respond. A major take away was that a donor placed in exercise that no one ever asked for, and was not used. This reinforced the idea that you should always ask for donors.

Ann reported that Buddhist Disaster Relief has the ability to make things from blankets to furniture to help families recover. Information hared incase a group may need that sometime.

Ann reported there was a presentation on Children’s Disaster Services and how play disarms the fear of response, which was a key theme from workshop.

Ann reported that she received a letter from Callie Edwards from Eastern Red Cross. Callie I looking for someone to work with state committee to work on ESFP. The committee meeting will be Thursday, July 21st from 11:30 a.m. – 1:00 p.m. to review applications for state set aside funds. Anyone interested was asked to contact Ann after the meeting.

## 3. Minutes

The minutes were unanimously approved as submitted.

## 4. Treasurer’s Report

Jere stated we started quarter well thanks to everyone paying dues. We are in good shape. Expenses were $1,703.09 for NVOAD conference and Liability expenses. These are normal expenses as we do not have many expenses through the year. Liability is the only recurring expense. We ended quarter with $1,392.29. We are in good shape for the rest of the year. Reminder, dues need to keep coming in to maintain good shape. We always need new members.

## 5. Hurricane Exercise Report

George Strunk stated that Larry Marks and he prepared with Emergency Management to set up the exercise. They started sending out Tropical Storm Michelle early, before landfall in late May. Tropical Depression Bonnie happened along with the exercise. Exercise bulletins were sent out. If your agency did not receive the information, let Larry or George know. Keeping the exercise and actual response separate worked well. The normal partners of: Salvation Army, Red Cross, and NC Baptist Men covered their stations. This was the first real life exercise for new WebEOC and it worked pretty well with a very realistic storm. EOC activation occurred on June 1st, with a follow up meeting on June 2nd by the recovery section which discussed housing and forming LTRGs.

Abby Cameron clarified that an after actions report was conducted in house on Thursday and can be sent to VOAD agencies.

## 6. Old Business

Jere put the Bylaws on the TV screen and copies were distributed at sign in. First change occurred under distribution of assets. If the organization is dissolved, we had to have a provision for distribution of assets. We attempted to make guidelines simpler. We removed the distribution plan and just stated “see articles of incorporation.”

Last year, we changed dues from voluntary to expected, with the word voluntary taken out. The amount of $100 was removed as well in case we need to change the amount. We did not want to have to change the bylaws to do so, a simple vote will now be able to do that.

We also removed the requirement to have a representative at three meetings because this was difficult for some agencies to meet. The application for partnership is also now on the website.

Previously we said a quorum was needed to remove a board member, now a simple majority is all that is needed.

We added that notice for meetings and agendas must be sent out 10 days prior to the meeting.

The office of Secretary and Treasurer has been separated into two positions. The duties of each position are described in the Bylaws. Larry Marks, who has done a great job so far, has agreed to be the Secretary if so elected by the Board.

It was added that when amendments to the Bylaws are proposed, members should be notified through the advanced notice period of 10 business days.

The Bylaws were unanimously approved as submitted.

## 7. New Business

Daniel Altenau asked for volunteers to join a communications committee. The following individuals volunteered: Phillip King, Jere Snyder, Larry Marks, Cameron Lewis. Joe Stanton asked that the committee work with the NC Emergency Management PIO throughout the process.

## 8. Organizational Reports

Jason Sutherland, **Samaritan’s Purse,** reported they had three active projects in West Virginia, South Carolina, and Texas.

Joe Stanton, **NC Emergency Management,** reported that Warren Moore retired and they were looking for a replacement. Joe thanked everyone who participated in the Hurricane Exercies. Joe reported that on July 8th there was a wind and rain event in western North Carolina. Cherryville has requested DA for PA and there was damage to roads and electric lines. Joe reported that on July 17th there was flooding and high winds in Durham and Raleigh. Durham County requested DA which was conducted on July 18th for an IA State Declaration. Damage was severe enough to proceed with that request. One apartment complex had 30 units affected and another had 12 units affected. Overall 70 families affected. On July 20th a member of SBA will do a survey of the area. If SBA declaration occurs, this open door for grants under state IA declaration, which Joe believes will occur. A DRC will be opened in Durham next week if approved. Local VOAD agencies in Durham may be reaching out for needs

Phil Triplet reported that his team worked well with the Red Cross and Property Manager. Things came together fast to help families who had as much as 6 feet of water in their apartment/

Abby Cameron asked if this apartment complex in Durham has flooded in past or is a new area. Joe will look into it, but does not believe it is a repetitive loss situation.

Cliff Harvell asked if there were any homeowner homes.

Phil responded that only a few were affected. There were mostly just trees on houses.

Brenda Morris reported that she looked at 2 houses that were totally destroyed. One had a tree that penetrated the left side. Then in another situation, 1 tree caused major damage for one home and completely destroyed another.

David Jones, **(American Red Cross)**, reported they are working in West Virginia and on the fires in CA. In Durham they have shelter sites open for Durham clients.

Phillip King, **Team Rubicon, r**eviewed the purpose of Team Rubicon and explained they are still getting the North Carolina organizational structure set up. They are looking to fill 6 – 8 positions for state of NC. They look forward to becoming very active in NC and across the country. Team Rubicon has operations in West Virginia, have an international operation deploying to Greece and an International Medical Operations team will be set up and based out of Charlotte

Del Holloway, **Chowan County Interfaith**, reported no current work is being done. Del has spent time with Larry Marks to talk about the House of Worship Disaster Plan workshop. He has been visiting churches to see if any interest in churches in area to come up with plan. It has been hard to get volunteers in the churches to get involved.

Kristin Kearns, **Wake County Public Health**, reported they were here to meet partners and stakeholders before events begin to take place. Kristin is looking into shelter plans and they want to know about other agencies to build into their plan.

Cameron Lewis, **Points of Light**, introduced his agency as an organization dedicated to volunteerism. They work with spontaneous volunteers, open reception centers, and work with LTRG’s. They have been active in Orlando, Baton Rouge, Houston and Flint, Michigan.

Bill Martin, **NC Baptist Men,** stated that an operation in Canada to ash out houses was active. They were also rebuild homes in South Carolina which they expect to take a year to a year and a half. In Wester Virginia there is tear out and clean up in 3 locations. They also dispatched crews to western NC as well

John Goodman, **Bladen Crisis Assistance,** requested help keeping Case Management up to date between disasters. Individuals received training following the 2011 tornadoes, but John asked if he could organize an UMCOR training to be prepared for the next event. Ann responded that UMCOR does not typically train in non-disaster times and that Daniel Altenau of Catholic Charities will address some of this when he gives his presentation and how Catholic Charities will approach

Cliff Harvell, **UCMOR**, reported that they revaluated capacity and capabilities following Hurricane Irene for families who had not received assistance. Some additional funding was secured to help families. They are looking to help between 8 – 10 families. North Carolina UMCOR volunteers are working with the Virginia conference to help recover from tornadoes in February. UMCOR is building a Disaster Center in eastern NC near Washington to build capacity from that center as a training center.

Jere Snyder, **Church of Jesus Christ of Latter-day Saints,** reported that over the past 2 years they have spent almost $2 billion around the world in helping people get better. As a reminder, they focus on getting people together, skilled and unskilled.

Daniel Altenau, **Catholic Charities of the Diocese of Raleigh**, reported that they are responding to the flooding in Raleigh. They are also monitoring the situation in Durham.

George Strunk, **LTRG**, reported that the National VOAD is facing challenges in West Virginia. They continue to work and face challenges nationally in establishing LTRGs.

Mike Patterson, **Salvation Army**, reported that he serves on National Mass Care Committee for the NVOAD and just cycled off as Chair. He encouraged VOAD members to reach out to local Salvation Army contacts if help is needed. He reiterated the website SalvationArmyCarolinas.org to find information about them. He expressed a focus on training as well as support for colleagues in Maryland and West Virginia.

Abby Cameron, **NC Emergency Management**, thanked George for his help with the Hurricane Exercise. She reported that only 50% of injects for partners that day were received because they were delayed until 11:00 a.m. to start working. She appreciated that everyone worked through challenges with new platform and noted that on August 18th there will be more WebEOC training at Mass Care taskforce meeting.

Gene Ziemba, **Knights of Columbus**, introduced himself for the first time and the organization. He explained the Knights were a fraternal Catholic men’s group with 1.8 million worldwide members and 17,000 members in NC. The Knights have been active by providing money in the past, but now are looking to play wider role. Gene reported they are looking to establish new relationships and finding ways for the 17,000 volunteers to be involved at the state level and the local level. He reported they are looking to partner with other faith based organizations and VOAD partners.

Bill Mac Ray, **NC Commission on Volunteerism**, reported for Kyle Van Dusen that they work with logistics division and do not currently have anything active.

Gary Jones, **NCEMA**, reported that the NCEMA just joined VOAD. Their focus to coordinate efforts to protect lives with about 300 annual active members and 60 lifetime members. Russell Green is the current president, and the president elect is Scott Brooks from Moore County. Gary reported that the executive committee meets monthly.

Rogelio Valencia, **NC DSS**, reported they are working on updating the database of volunteers. They have:

* + Volunteers in state office to provide to local counties
  + 1 county coordinator

Diane Bullard, **Catholic Charities Diocese of Charlotte**, reported they stand ready to work with Catholic Charities Raleigh. She also reported that Catholic Charities USA has been responding across the county. Locally staff are concentrating on getting training on DCM and having representation on local VOADs.

Mandy Tolson, **Dept. Ag & State Vet Response Corp**, reported they are focusing on trainings being organized and they want to do something in conjunction with NGO’s and State EM. They will try to make regional training beginning in east but moving statewide.

A small break was called for to fix technical difficulties with the conference call.

## 9. Presentation: What is Disaster Case Management?

Ann introduced that in the last VOAD meeting, the DCM Plan was accepted by membership. A Disaster Case Management Flow Chart Passed Out and it was explained that Immediate Disaster Case Management and Disaster Case Management will be requested. Ann explained that IDCM for first 90 days and that a Disaster Case Management Plan should unify all agencies and help to make it work better and faster. The DCM plan then ends 24 months after it is instituted. Ann then introduced Daniel Altenau of Catholic Charities of the Diocese of Raleigh to more fully explain the DCM Plan.

NC Disaster Case Management Plan (DCMP):

DCMP PowerPoint Presentation by Daniel Altenau

Daniel Altenau (DA) began by asking that his survey requesting information on how many case managers each NC VOAD organization estimates that it would make available to help with Disaster Case Management be sent once again to NC VOAD members. (Ann Huffman will send the survey.)

DA presentation of DCMP PowerPoint (attached).

Includes:

* Explanation of Immediate Disaster Case Management, IDCM, (90-day limit) and Disaster Case Management, DCM, (up to 24 months).
* How funding is dispersed. (FEMA -> DCM Coordinating Organization (Catholic Charities) -> Case Management Team
* The DCM Team purpose, process & goal.
* Difference between Case Management (DCM) and Case Work (IDCM)
* All who request DCM are eligible to receive services.
* Preliminary Damage Assessment (PDA) used to determine the need for IDCM & DCM
* Difference between a designated & non-designated disaster and the implications for DCM
* Data for DCM will be stored and accessed in CAN (Coordinated Assistance Network)

## 10. Time/Date/Place of next Meeting

The next quarterly meeting will be held on October 18th, 2016 at the Billy Graham Library in Charlotte.

Additional Announcements: The next NCEMA Conference is in Sunset Beach and lasts from Monday through Wednesday. There is an open invitation for the NCVOAD to meet in conjunction with the NCEMA.

## Adjournment

The meeting was adjourned at 11:54 p.m.

Post meeting there was a tour of the OEM facility for interested individuals.