



Robeson County Disaster Recovery Committee

LTRC ▶ Disaster Case Management



Organization Report

Organization: Robeson County Disaster Recovery

Name: Cassandra Campbell

Position: Executive Director

Phone: 910-370-1648

Email: renewrobeson@rcdrc.com

Summary of your organization's response to Hurricane Matthew:

Our response to Hurricane Matthew has been centrally focused on human infrastructure. We have learned since October 8, 2016 when Hurricane Matthew hit that the greatest unmet needs are not our roads, bridges, highways, and other physical infrastructure, but the people whose use these roads, bridges, highways, and other physical infrastructure. Families and individuals are trying to return to their "normal" but are finding it very difficult to do so. Through long term recovery groups like Robeson County Disaster Recovery Committee(RCDRC), Hurricane Matthew survivors are finding the peace of mind they need in the long road to recovery that lies ahead. RCDRC has helped families and individuals obtain shelter, funding for repairs and rebuild, mental health services, furniture and housewares, food, clothing, transportation and connected them to other community agencies who offer supportive services.

What your organization provides:

RCDRC provides disaster case management services, information and referral services, advocacy, and other services as determined on a case by case basis necessary for full recovery for Hurricane Matthew survivors.

Existing unmet needs/areas your organization has found:

Organization Report

Organization: Long Term Disaster Recovery – Wayne County

Name: elaine cavanaugh

Position: secretary

Phone: 919.735.4811 x113

Email: disasterrecovery.waynenc@gmail.com

Summary of your organization's response to Hurricane Matthew:

Long term recovery – rebuilding/repairing homes and other assistance to get people into their homes.

What your organization provides:

- 1) case management
- 2) limited financial resources
- 3) coordination of: construction volunteers, construction estimation, construction work, & volunteer case management.

Existing unmet needs/areas your organization has found:

- 1) large numbers of renters needing furniture & rental assistance
- 2) many people in S Wayne County who are off the radar living in motels, tents, & campers; many of whom are Spanish speaking migrants, afraid to ask for help.
- 3) a few rebuilds/repairs (none have made it to the unmet needs committee, yet.)
- 4) Service agencies are overrun with requests for help. Clients are being sent on a circular pattern of looking for rental assistance and furniture.

Organization Report	
Organization: Convoy of Hope	
Name: Jason Anderson	Position: Disaster Services Response Manager
Phone: 701-866-2939 (cell)	Email: Jasonanderson@convoyofhope.org
Summary of your organization’s response to Hurricane Matthew: Convoy of Hope	
coordinated a POD site in Lumberton and delivered 21 tractor-trailer loads of supplies around	
North Carolina.	
Also, we completed 13 debris removal work orders.	
Overall, Convoy of Hope managed 362 volunteers and 2,631 volunteer hours	
What your organization provides: Convoy of Hope provides bulk distribution, debris	
removal and chainsaw services.	
Existing unmet needs/areas your organization has found: None at this time	

Organization Report	
Organization: Wake Inerfaith Disaster Team	
Name: Larry Marks	Position: President
Phone: 919-271-8885	Email: president@wakeidteam.org
Summary of your organization’s response to Hurricane Matthew:	
Matthew response was limited to a dozen homes. Nine were fallen trees; three were basement flooding. All were serviced by the LDS Raleigh Stake in December. Response is complete.	
What your organization provides:	
Long-term disaster recovery. Coverage at county EOC. Working on an agreement to operate a MARC jointly with county and Red Cross during response phase.	
Existing unmet needs/areas your organization has found:	
None	

Organization Report

Organization: NCDCM Lutheran Services Carolinas

Name: Paul Dunn / Lakisha Brown Position: Director / Case manager

Phone: 919-861-2886 Email:

Summary of your organization's response to Hurricane Matthew:

- Provide disaster case management in the 45 FEMA-designated counties affected by Hurricane Matthew.

What your organization provides:

- Case management for disaster survivors.

Existing unmet needs/areas your organization has found:

- Edgecombe (rebuild / furniture / HVAC)
- Lenoir (rebuild / furniture / Housing)
- Bertie (rebuild / financial assistance / Housing)
- Wayne (rebuild / furniture / Housing)

Mostly rebuild in housing.

45 county disaster area.

Organization Report

Organization: LDS

Name: Jere SNYDER

Position: LDS REP NCV OAD

Phone: 919 880 0389

Email: jere@snypro.com

Summary of your organization's response to Hurricane Matthew:

Initial Cleanup & MANNING CRISIS Cleanup
Hotline - Currently providing pickup & Delivery of
Furniture for survivors through Case Managers -
Other services as asked to provide such as labor
for LTRG or VOAD Members in rebuilds

What your organization provides:

Help that needs manpower. Mostly don't
have expertise but are willing workers.

Existing unmet needs/areas your organization has found:

Organization Report

Organization: Samaritan's Purse

Name: Freddie Brinson

Position: Program Mgr.

Phone: 252-375-7569

Email: FBrinson@samaritan.org

Summary of your organization's response to Hurricane Matthew:

Immediate flood response and returned
to build 20 home outside of the flood areas
2 homes completed 6 under construction
and 16 families qualified at this point

What your organization provides:

Complete turnkey homes for victims
who lost everything in Edgecombe Co NC

Existing unmet needs/areas your organization has found:

We still have individuals come by our
sites looking for repair help. We do not know
who to refer the individuals.

Organization Report

Organization: NC Emergency Management Association

Name: Gary Jones (sitting in for NCVOAD member Mary Beth Newns; Currituck County Emergency Manager)

Position: Executive Director

Phone: (919) 369-4181

Email: gjones007@nc.rr.com

Summary of your organization's response to Hurricane Matthew:

Local emergency management agencies continue their involvement with Hurricane Matthew recovery issues in many of the counties that were affected by the storm. However; county-by-county specifics are unavailable.

What your organization provides:

Our Association is just an observer to local agency recovery activities; local emergency management provides coordination and assistance (as appropriate) to on-going recovery activities.

Existing unmet needs/areas your organization has found:

Nothing to report

Other comments:

1. The next meeting of the State Emergency Response Commission (SERC) is scheduled for this Friday, July 21st, 2017. The meeting will start at 9:00 a.m. in the Situation Room of the State Emergency Operations Center (1636 Gold Star Drive, Raleigh NC 27607).
2. The "North Carolina Emergency Management 2017 Fall Conference" will be held at the Sea Trail Convention Center in Sunset Beach, North Carolina during the week of October 15th, 2017. Further information concerning the conference will be posted to our Association's website at <http://www.ncema.net/>.

Organization Report

Organization: The Salvation Army

Name: Anita Cline

Position: Divisional Social Services Dir.

Phone: 704-972-3443

Email: Anita.Cline@uss.salvationarmy.org

Summary of your organization's response to Hurricane Matthew:

Initial response included mass feeding and hydration as well as emotional + spiritual care.

We are continuing to address unmet needs for Hurricane Matthews as resources are available.

What your organization provides:

In disaster we provide mass feeding, emotional + ^{spiritual} ~~spiritual~~ care and case work.

Year round- emergency assistance with food, clothing, financial needs, shelter, case management as well as other social services programs based on community need and available resources.

Existing unmet needs/areas your organization has found:

Unmet needs are being identified and responded to via participation in local LIRG's.

Organization Report

Organization: NC Conference United Methodist Disaster Recovery

Name: Cliff Harvell

Position: Response Superintendent

Phone: 252-341-7008

Email: Cliff.harvell@nccumc.org

Summary of your organization's response to Hurricane Matthew: Currently we have established 5 Volunteer Recovery Centers. Each center has Site, Case + Construction Management Staff, Housing, Food preparation, Showers + Bathrooms for Volunteers. Centers located in Washington, Windsor, Tarboro, Fayetteville + Lumberton.

What your organization provides: Volunteer Call Center 888-440-9167
Housing ~~and~~ Projects for Rebuilding Volunteer Teams
Rebuilding Case management
Project Construction Management.
Unmet Needs other than rebuild are referred to other organizations + agencies that can provide those needs.

Existing unmet needs/areas your organization has found:

Not able to speak to this issue
at this time