



North Carolina
Voluntary Organizations
Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

NC VOAD Quarterly Meeting

April 16, 2019

American Red Cross

1501 Yanceyville Rd.

Greensboro, NC

Agenda

- **Welcome** - Call to Order
- **President's Message** - Daniel Altenau
- **Minutes**
 - January 15, 2019 Annual Meeting
- **Treasurer's Report** - Gene Ziemba
- **Old Business**
 - Board Office Elections
- **New Business**
 - NCEM Report
 - Endeavors DCM Report
 - IBM Project Report
 - NC VOAD Committee Sign Up
 - Lowe's Presentation
- **Organizational Reports**
- **Announcements**
- **Meeting Schedule:**
 - July 16, 2019 from 10 am – noon
 - October 15, 2018, from 10 am – noon



Treasurer's Report

As of 4/15/2019

- Dues Deposits last 30 days: \$1,900
- Interest earned: \$0.02
- Balances:
 - Checking: \$8,236.84
 - Savings: \$2,002.02
 - Total: \$10,238.85
- Dues collection ongoing



North Carolina Emergency Management Report



FEMA Report



Endeavors Report



IBM Project Report

IBM **Corporate Service Corps**



Ecosystem Presentation

https://files.nc.gov/governor/documents/files/IBM_CSC_USA4_Ecosystem_Presentation_5_Apr_2019_0.pdf

Volunteerism Presentation

https://files.nc.gov/governor/documents/files/IBM_CSC_USA4_Presentation_5_Apr_2019.pdf

Donation Presentation

https://files.nc.gov/governor/documents/files/IBM_CSC_USA4_Donation_Presentation_5_Apr_2019.pdf



IBM Corporate Service Corps



Ecosystem Report



IBM Corporate Service Corps

From our observations, analysis and reflections, we co-created recommendations for the NC disaster management eco-system, that will ultimately mean a better experience for people like Claire.

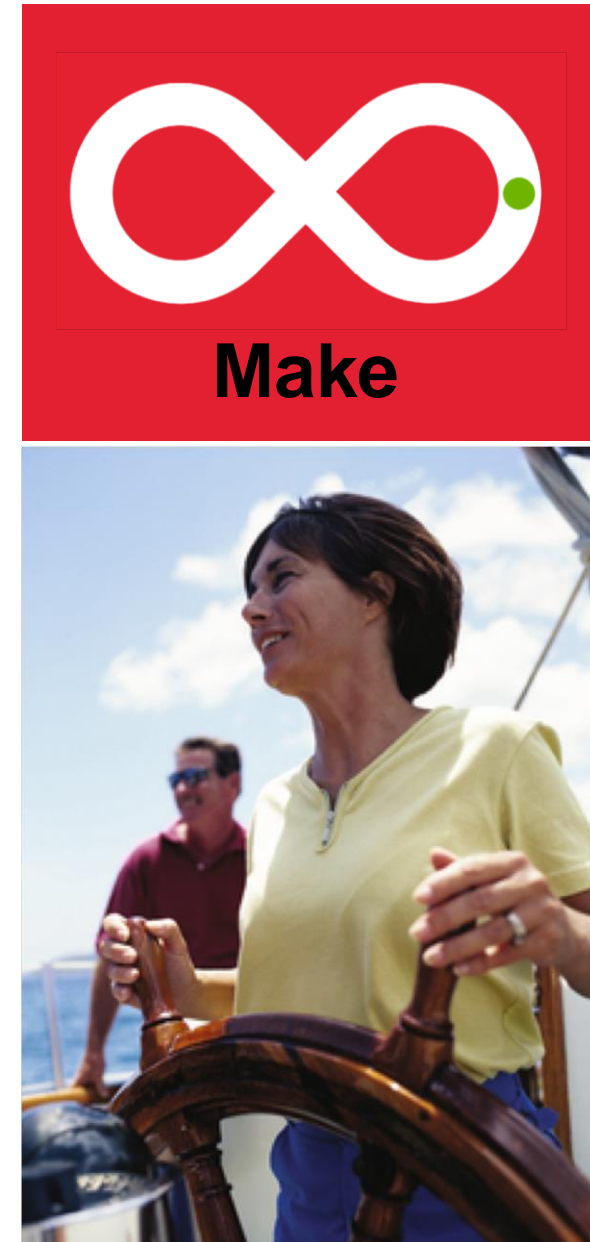
These can be categorized into four themes, **Roles**, Procedures, **Communication** and Technology.

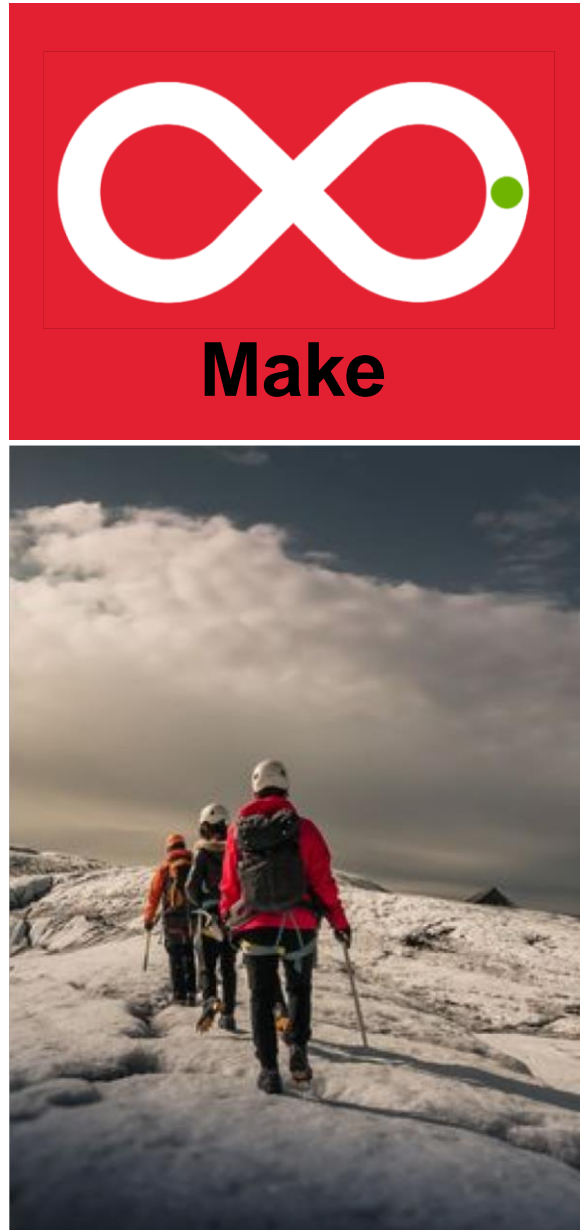
- **Roles**

Pain point: There is not a common understanding of who has responsibility in the disaster lifecycle.

Recommendation: Therefore, we have recommended using a Component Business Model and ultimately deciding who is taking ownership.

What this means for Claire: Ultimately, this will enable her to know what to do and who can assist her when in need.





- **Communications**

Pain point: Without a disaster to prepare or immediately respond to, the stakeholders do not have the same compelling need to engage

Recommendation: Therefore, we have recommended that the Governor's office takes the lead on Establishing Collaborative Relationships, with an engagement plan throughout the Disaster lifecycle.

What this means for Claire: Ultimately, this will provide her with a greater awareness throughout the disaster lifecycle, as messaging and communications will become further streamlined and consistent.



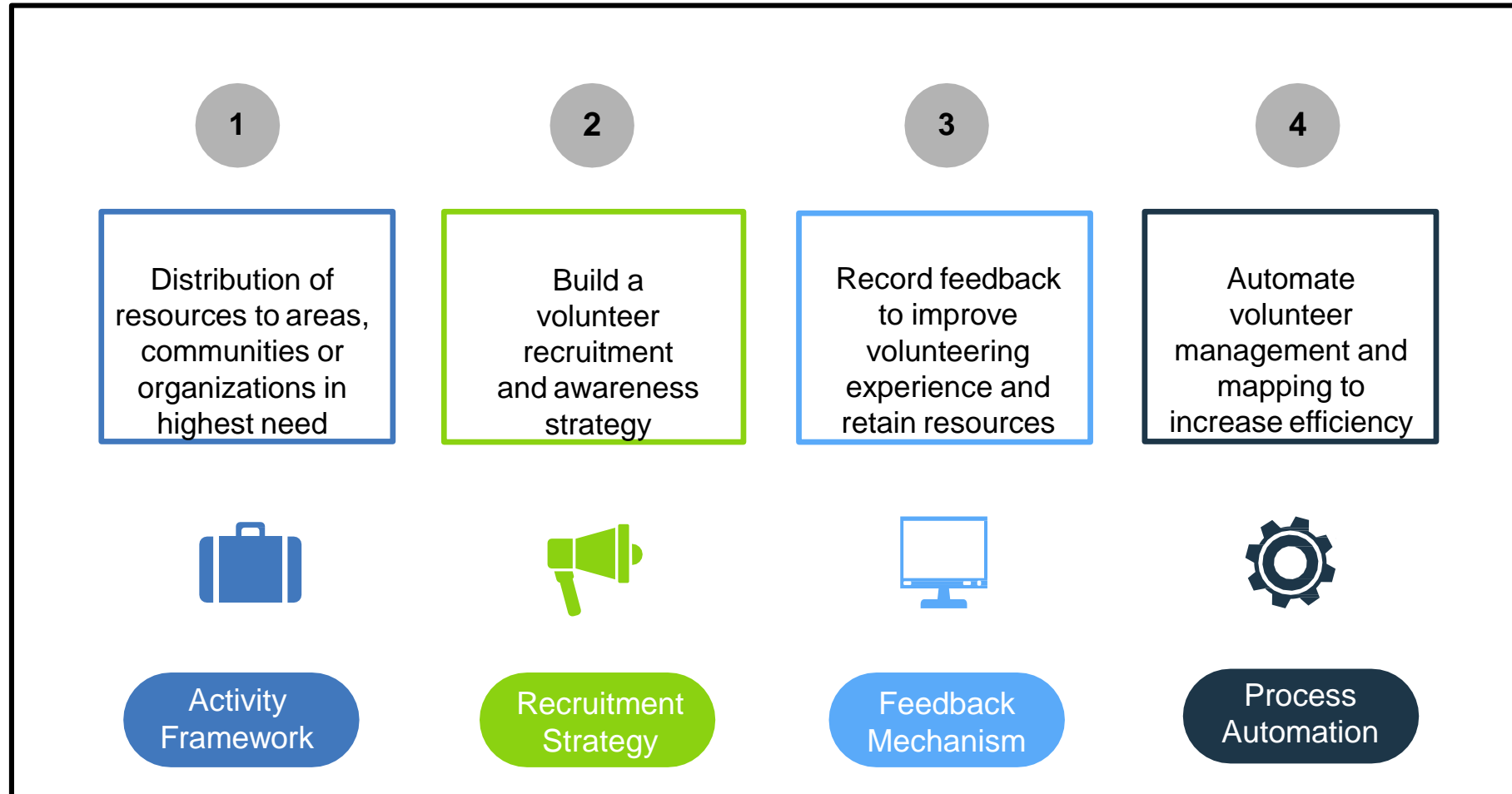
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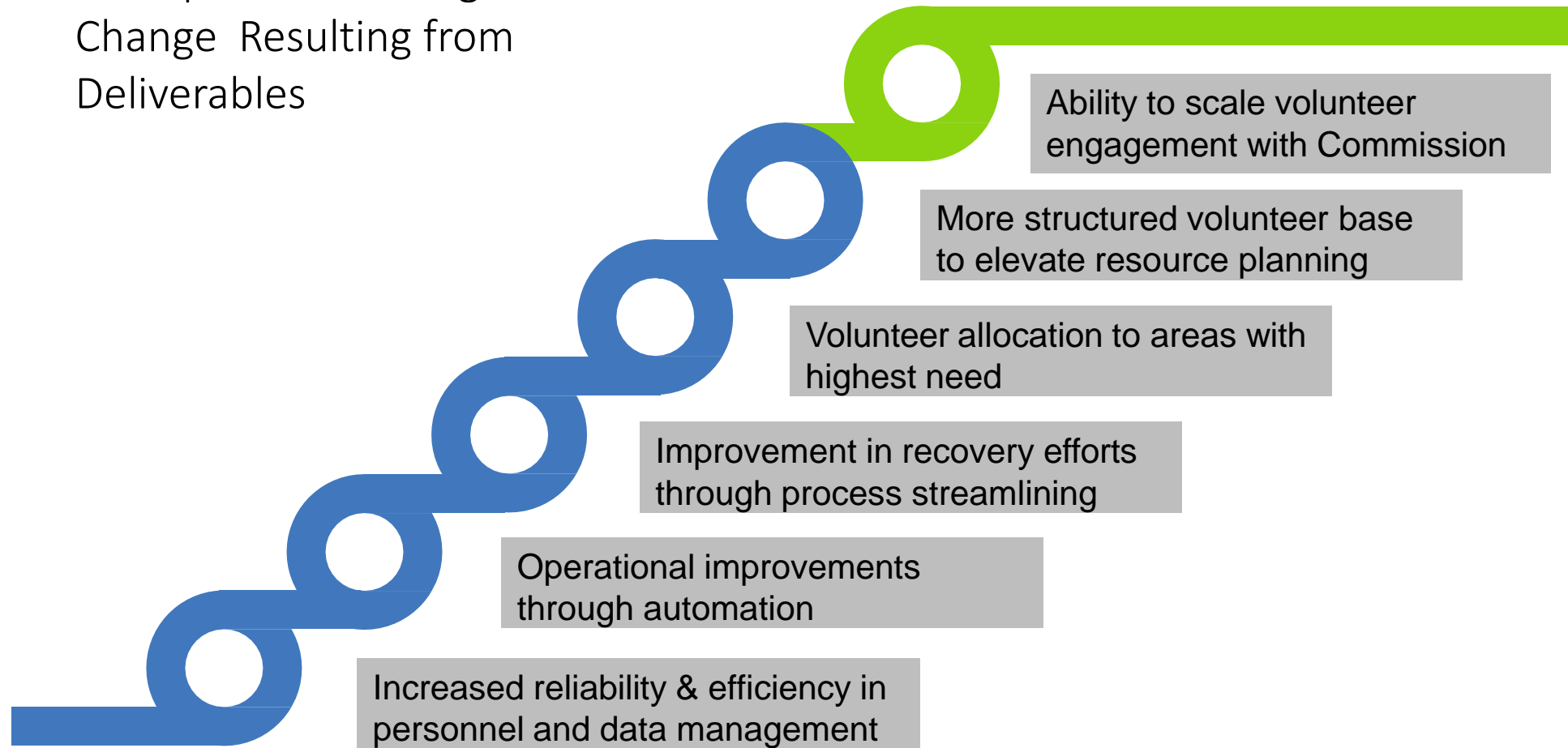
Volunteerism Report



Recommendations



Anticipated Host Organization Change Resulting from Deliverables



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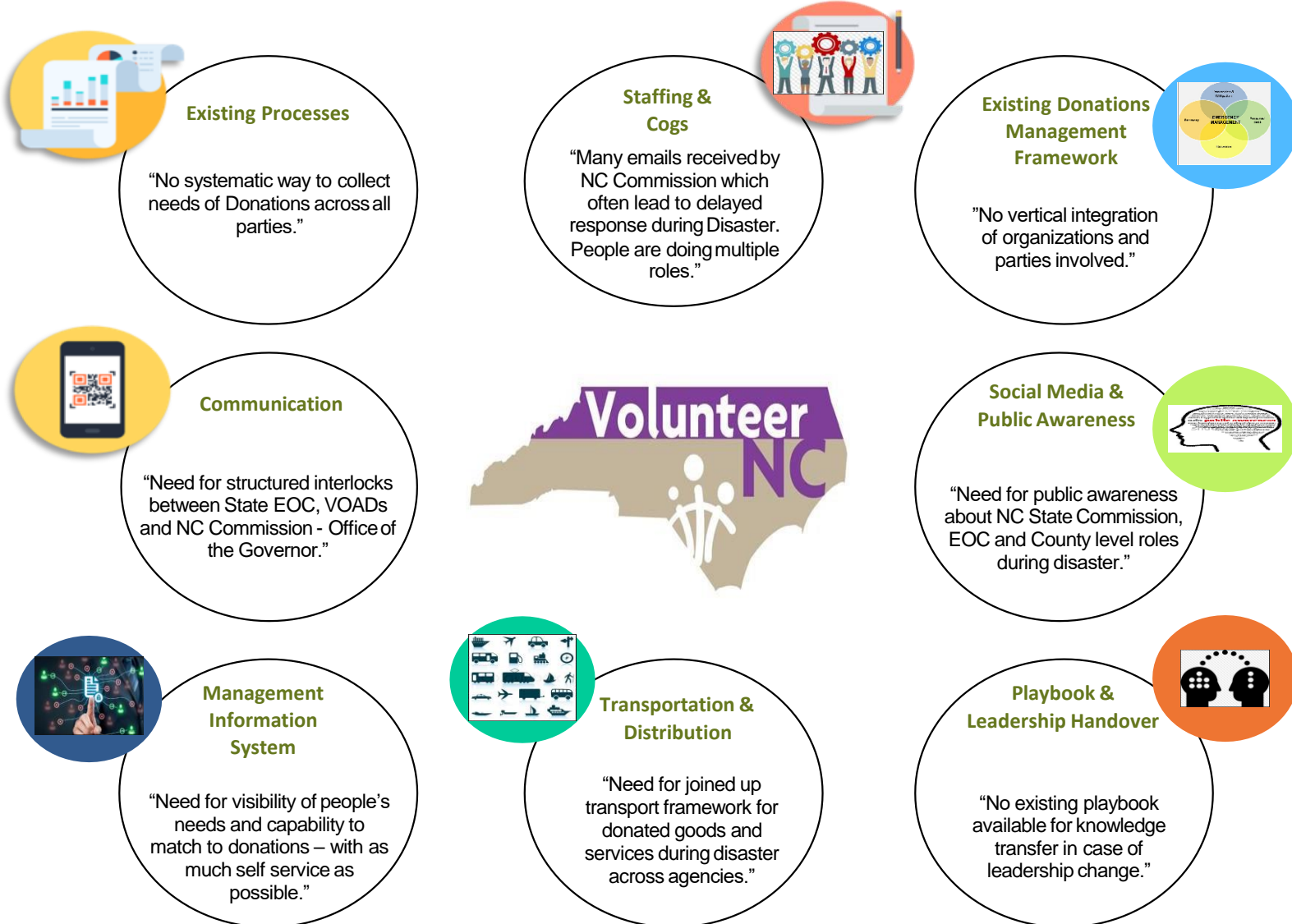


Donation Report



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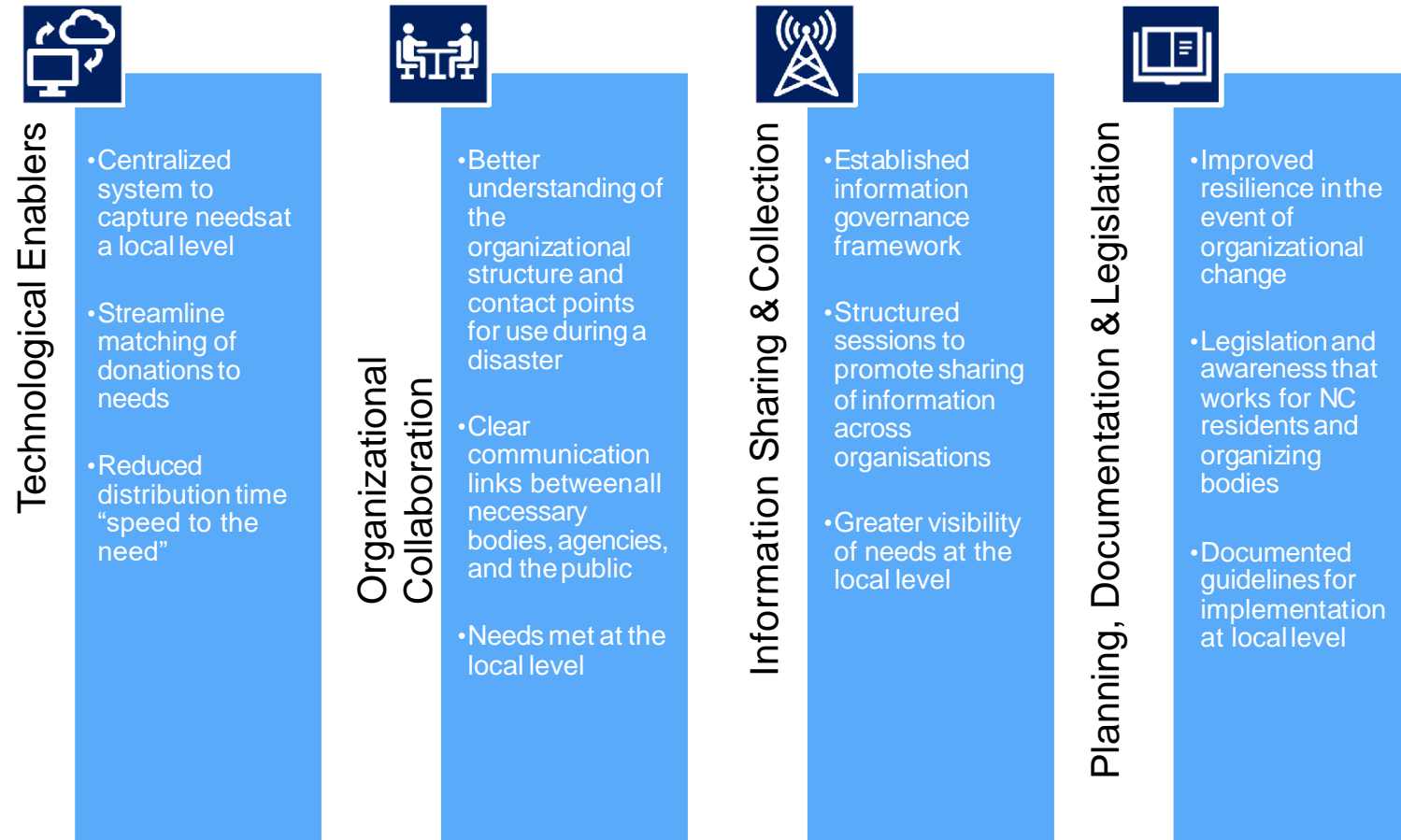
NC State Commission – Focus Areas



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Realizing Initiative Outcomes

4 initiatives designed to enable a more effective donations management framework – reducing unmet needs.



NC VOAD Committee Sign Up

To sign up for one of the committees below, please email ncvoad.pres1@gmail.com.

- **Housing** - All issues rentals, affordable housing and advocacy.
- **Case Management** - Share challenges and best practices around case management and advocate for improvements.
- **Training & Meetings** - Assist with the planning for VOAD Quarterly meetings and plan trainings between meetings.
- **Volunteer Management** - Coordinate and plan for efficient communication and utilization of spontaneous volunteers immediately after an event
- **Donation Management** - Coordinate and plan for coordination between agencies to understand what supplies are needed in the community and what supplies are available from local and national agencies.
- **Resource Coordination** - Coordination and sharing of information regarding what service providers are available across the state.
- **Long Term Recovery Groups** - Helping local LTRGs stand up, maintain and flourish immediately following and long after an event.
- **Spiritual and Emotional Care** - Coordinate trainings and workshops to foster emotional and spiritual care across an impacted area.
- **State EOC Coverage** - Individuals to be trained on EOC procedure to maintain an NC VOAD seat at the EOC during a disaster.



Lowe's Presentation



Organization Reports



Announcements



Meeting Schedule

July 16, 2019

- Raleigh Emergency Operations Center
- 10 a.m. – 12:00 p.m.

October 15, 2019

- NC Emergency Management Association Conference
- 10 a.m. – 12:00 p.m.



Thank You

