



**NC VOAD Quarterly Meeting. October 11, 2022, 10:00 North Carolina Conference of The United Methodist Church, 700 Waterfield Ridge Place, Garner, NC 27529 & Via Zoom Communications**

- **Call to Order – Dr. Greg Lentz**
- **Dr. Greg Lentz –President’s Report**

Dr. Greg Lentz opened the meeting with a welcome to all in attendance in person and via Zoom. After reviewing normal housekeeping for Zoom participants ( keep muted unless addressing the group and place your name and organization contact information in the chat) he reiterated the 4 C’s of the NC VOAD, Coordination, Communication, Collaboration, and Cooperation he emphasized how those four elements were very important to the response to Hurricane Ian. He went on to report that the storm shifted 21 times and that people had actually evacuated into the storm’s path. Resources are hard to acquire in the area most affected by the storm and public utilities are not in service. He went on to share that Board Member Ann Huffman was working in the field in Florida and that he would be soon returning to the field.

- **Jerry Pearson Treasurer’s Report**

NC-VOAD Quarterly Financial Report

For the Period 06/30/22 - 09/30/22

Community Checking

Checking Account Balance as of 06/30/22, \$473.76

Deposits

Annual Dues

July2022 \$100.00

August 2022 \$0.00

September 2022, \$100.00

Quarterly Total \$200.00

Transfers To/(From) Checking \$0.00

Quarterly Total \$200.00

Bank Adjustments

Quarterly Total \$0.00

Donation \$0.00

Total Quarterly Deposits \$200.00

Expenses / Checks \$0.00

Total Quarterly Expenditures/Transfers -\$0.00

Community Checking Account Balance as of 09/30/2022 \$673.76

Business Money Rate Savings

Savings Account Balance as of 06/30/2022 \$14,003.23

Deposits \$0.00

Interest \$0.35

Transfers To Checking \$0.00

Bank Service Charge \$0.00

Balance as of 09/30/22 14,003.58

- **Larry Marks – SERT**

Hurricane Ian - The SERT team was activated for Hurricane Ian. The original activation was scheduled for Thursday, September 29-Monday, October 3. George Strunk was unavailable due to a previously scheduled out-of-town conference. Laura Block was unavailable due injuries suffered in a training exercise. Larry Marks provided overnight coverage (7 pm-7am) September 29-October 3. Dave Whale provided day-shift coverage for September 29.
- Ilham Thurston provided day-shift coverage for September 30.  
Larry Marks and Ilham Thurston provided day-shift coverage for October 1.  
Larry was scheduled to provide day-shift coverage for October 2.  
Dave Whale was scheduled to provide day-shift coverage for October 3.
- North Carolina suffered minimal damage from Hurricane Ian. The EOC was deactivated on October 1 and no coverage was provided on October 2-3.
- NC Emergency Management Human Services Partners
- Human Services holds monthly virtual training meetings so that their partners can learn which services each agency provides. Other state agencies and voluntary agencies attend. These may include representatives from other departments (Dept. of Health and Human Services, Dept. of Labor, Dept. of Mental Health, Developmental Disabilities, and Substance Abuse Services, Dept of Agriculture, etc. as well as voluntary organizations including American Red Cross, The Salvation Army, Baptists on Mission, and NC VOAD.
- For the November meeting, they would like several NC VOAD partners to each present a short 10-minute overview of their role in disaster response and recovery, with the audience being the rest of the NCEM Human Services SERT Partners.
- Have been working with Matthew Brague to identify NC VOAD member agencies and I have invited nine of them to join the November meeting and make brief presentations to the communication committee. For more information email
- **Webmaster Report for NCVOAD**
- Website  
Regular maintenance continues. A plan for some reorganization is in place. I am considering revising the LTRGs/COADs page to include three more columns for each organization:  
Disasters Served (Name if named/Year)  
Disaster Type (Hurricane/Tornado/Flood/etc.)  
Status (In process/Complete) This gives credibility to the experienced groups.
- Treasurer support  
I have been supporting the treasurer with billing. Between his efforts and mine, we have brought several members back into the fold. [webmaster@ncvoad.org](mailto:webmaster@ncvoad.org)

- [Reverend Roland Whitley DEI Committee Report](#)

In June started targeting Eastern North Carolina with branding and created a distribution center in Eastern North Carolina. The team was able to bring in new members and was able to assist a community in Dunbar, Florida through the Disaster Survivor Assistance Coordinator. Pastor Gibbons spoke about quick deployment teams of the National VOAD Deployment Team who provides information, communication, and coordination and the message was “wait to help!’ Other resources in the area were shared as a contact for potential help.
- [Ann Huffman – NC VOAD Committee Chair](#)
- Pam Strickland, CEO of NC Stop Human Trafficking, made a presentation at the NC VOAD Disaster Case Mgt. on October 5. She emphasized how human trafficking is exacerbated by disasters and in their aftermath. Attached are her presentation along with flyers about What Disaster Responders Need To Know and What Disaster Responders Need to Do to stop trafficking. (See attached). A huge thank you to Pam who opened our eyes to a very important need especially during disaster response.
- [Daniel Altenau NC VOAD DCM Committee Report](#)

The NC VOAD Disaster Case Management Committee has been working on coordinating data around Disaster Case Management services. Committee members have spent a lot of time and energy on this project. Additionally, general members joined some calls and contributed their ideas. We greatly appreciate everyone’s input.

The group has accomplished a lot. Below is a summary of their work:  
The group explored developing / adopting two data collection portals:  
The first data management portal would be focused on Disaster Case Management.  
The platform would record detailed client information as agencies work to help clients accomplish their goals  
The NC VOAD DCM Committee was notified that North Carolina Emergency Management Individual Assistance was developing a DCM platform. NCEM IA worked with the NC VOAD DCM Committee to incorporate suggestions around what capabilities would be needed in the platform for NC VOAD members to utilize it.  
The platform is not something that will be required for NC VOAD members. If groups have a DCM platform that works for them, they will still be able to utilize that platform.  
Small non-profits and LTRG’s who may have found existing DCM platforms unaffordable will be invited to use this platform, hopefully filling a gap.
- Brenda Morris and Yevon Adams have been helpful in working to coordinate everything. Any questions related to the DCM platform should be directed to them. Our understanding is that the platform will be ready for next Hurricane season, with time to onboard new groups.

Part of this process also included identifying overlapping information for disaster case management forms.

The DCM Committee is developing a library of DCM resources and as forms are finalized, they are uploaded to the website “Resource Library à For Case Managers”

The second portal focuses on referrals / checking for duplication of benefits.

The platform being explored is NC Cares 360 and something some existing NC VOAD members may be familiar with. The committee is exploring if a disaster specific portion of the platform can be created to allow for more efficient referrals and a centralized duplication of benefits tracking platform, which is not something North Carolina has had success with in the past. This is a particular need now since the Coordinated Assistance Network (CAN) is going away. The idea is that referrals to LTRG’s, disaster partners, and partners whose mission isn’t disaster focused but would still be involved in disaster recovery, would have access to this platform and make referrals more efficient.

- Below please find additional information that may be useful to you and your organizations. Feel free to share with others and encourage others to sign up for these emails by having them contact me directly. Daniel Altenau,
- Director of Communications & Disaster Services, Catholic Charities of the Diocese of Raleigh, Inc.
- 7200 Stonehenge Dr.
- Raleigh, NC 27613
- (984) 900-3115
- [Dr. Lentz – Jay – and Larry](#)
- Exposed new banner and brochures for Expos and spoke about the importance of branding. Daniel Altenau posed the question, “Who do we serve?” as part of the discussion of the target audience for social media. (Twitter, Facebook, the website, etc. Per Jay, still working on the Facebook page to present to the Board for approval. Dr. Lentz spoke on the need for funding for NeedsList in order to continue to make it available for all members for free.
- Jerry Pearson shared about the Expos (Getting Ahead of the storm) that had been presented in Duplin County (Wallace) , Lenoir County (Kinston), Pender County (Currie), and New Hanover County (Wilmington). Partnered with the Weather Service for presentations in rural and low-income areas.
- [George Shrunk – Long Term Recovery Groups \(LTRG’s\).](#)
- 17 Continuing LTRG’s and that New Hanover and Craven County LTRG were both present at the Quarterly Meeting. There was still reconstruction going on and the 4 C’s of the NC VOAD were being demonstrated. He offered to connect LTRG to resources with the Governor’s Office through contact after the meeting.
- [Nominating Committee](#)
- 3 Board members are rotating off and need recommendations to replace them.. Ann Huffman was moved to be Chair with other members Jerry Pearson, Lesley Albritton, Larry Marks, Daniel Altenau, and Daniela Archbold on the committee. The motion was moved and properly seconded. The election will be at the Annual Meeting in January 2023.

- Dr. Lentz adjourned the meeting and invited those in attendance to sandwiches and potato chips after the meeting. The Annual Meeting will be at 10:00 AM, Tuesday, January 10, 2023. Location to be determined. The call ended at approximately 12 PM.

Respectfully Submitted,  
Robert O. Moore, Secretary  
NC VOAD  
[secretary@ncvoad.org](mailto:secretary@ncvoad.org)